

OCT 18
2018



RESIDENT SERVICES
COMMITTEE
MEETING



SAHA | SAN ANTONIO
HOUSING AUTHORITY
Opportunity Lives Here



BOARD OF COMMISSIONERS

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**SAN ANTONIO HOUSING AUTHORITY
RESIDENT SERVICES COMMITTEE or
SPECIAL BOARD MEETING

**740 Rice Road, San Antonio, TX 78220
12:30 p.m., Thursday, October 18, 2018**

The Board of Commissioners will convene for a Committee, or Special Board meeting, in the Community Room of Frank Hornsby Apartments, 740 Rice Road, San Antonio, TX, 78220, for discussion on the following matters:

MEETING CALLED TO ORDER

1. The Board of Commissioners or its committee may hold a closed meeting pursuant to Texas Government Code § 551.071-076 for consultation concerning attorney-client matters, real estate, litigation, personnel, and security matters. The Board or committee reserves the right to enter into closed meeting at any time during the course of the meeting.
2. Public Comment
3. Update and discussion regarding the Community Development Initiatives Report (Adrian Lopez, Director of Community Development Initiatives)
4. Update and discussion regarding the Supplemental Nutrition Program (Adrian Lopez, Director of Community Development Initiatives)
5. Update and discussion regarding the Recognition of Outside Partners (Adrian Lopez, Director of Community Development Initiatives)
6. Update and discussion regarding Community Development Initiatives upcoming event - 21st Annual Golden Gala (Adrian Lopez, Director of Community Development Initiatives)
7. Adjournment

*Note: Whenever the Texas Open Meetings Act (Section 551.001 et seq. of the Texas Government Code) provides for a closed meeting in matters concerning legal advice, real estate, contracts, personnel matters, or security issues, the Board may find a closed meeting to be necessary. For convenience of the citizens interested in an item preceded by an asterisk, notice is given that a closed meeting is contemplated. However, the Board reserves the right to go into a closed meeting on any other item, whether it has an asterisk, when the Board determines there is a need and a closed meeting is permitted.

**Note: If a quorum of the Board of Commissioners attends the Committee Meeting, this meeting becomes a Special Meeting of the Board, but no Board action will be taken other than recommendations to the full Board, unless the full Board is present.

“Pursuant to § 30.06, Penal Code, (trespass by holder license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not attend this meeting with a concealed handgun.”

“Pursuant to § 30.07, Penal Code, (trespass by holder license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not attend this meeting with a handgun that is carried openly.

MEMORANDUM

To: Resident Services Committee

From: David Nisivoccia, President and CEO

Presented by: Adrian Lopez, Director of Community Development Initiatives

RE: FY 2019 1st Quarter Update

SUMMARY:

The Community Development Initiatives Department’s work is largely focused on fulfilling SAHA’s strategic goal No. 1, to empower and equip families to improve their quality of life and achieve economic stability. To accomplish this, staff works to provide services onsite and to offer opportunities to create a sense of place and community.

Below is a summary of the major accomplishments and activities through the first quarter:

Objective: Improve Quality of Life for residents

Principles include:

- Keeping residents engaged
- Creating a sense of community
- Promoting opportunities in events to enroll residents into programs

Accomplishments	Target	Progress	Status
399 events/activities hosted through 1st quarter with 6,091 residents participating	362 community events/activities with 4,500 participants	Exceeded Target	Ongoing
Maintained 15 active Resident Councils	30 Resident Councils	Below Target	Ongoing

Objective: Provide Access to resources and non-SAHA programs

Principles include:

- Provide access to resources to stabilize households
- Provide access to resources and programs that may not be accessible given barriers, such as transportation
- Provide opportunities for children and youth

Accomplishments	Target	Progress	Status
12,625 households received food assistance valued at \$369,000 for the 1st FY 19 quarter	2,750 households; \$325,000 assistance value	Exceeded Target	Ongoing
1,509 FSS/ROSS/Jobs Plus/EDS Referrals for services with an in-kind value of \$95,718	750 referrals	Exceeded Target	Ongoing
Hosted 7 EDS Health Fairs with 124 Participants	6 events	Exceeded Target	Ongoing

Objective: Improve Resident Capacity

Principles include:

- Increase capacity through education, training, work experience
- Encourage civic engagement and leadership development

Accomplishments	Target	Progress	Status
FSS/Jobs Plus – 1,832 Participants	1,500 participants	Exceeded Target	Ongoing
FSS/Jobs Plus – 178 (average/quarter) Residents enrolled into education and training (17 percent)	35 percent enrollment	Below Target	Ongoing
FSS/Jobs Plus - 799 maintained employment (43 percent)	40 percent	Exceeded Target	Ongoing
Hosted 2 quarterly Resident Council trainings	2 trainings	Met Target	Ongoing
Hosted 3 Early Engagement sessions with 658 participants	3 sessions; 500 participants	Exceeded Targets	Ongoing
Life Skills, Financial Literacy, Resume Writing, Job Readiness, Parenting, Leadership Training – 288 residents	NA	Preparing residents to become job ready	Ongoing

ConnectHome <ul style="list-style-type: none"> • 102 trained participants • 91 devices distributed • 76 households connected 	100 New participants to receive Computer Training, Device and Connectivity	Exceeded Target	Completed
Assessed 1,507 EDS households; 1,314 maintained independence (87%)	1,468 (70%) Assessed; 80% maintained independent status	Exceeded Target	Ongoing

Objective: Facilitate residents to achieve Self-Sufficiency:

Principles include:

- Ensure families achieve self-sufficiency to establish financially viable households
- Create positive working/educated households that have long term positive effects on children and youth in those households
- Reduce dependency on public assistance

Accomplishments	Target	Progress	Status
9 residents received their GED/HS Diploma; 43 earned a certification	NA	Continue to promote education, training and jobs	Ongoing
83 residents recruited for HPOG	NA	Continue to promote education, training, and jobs	Ongoing

Objective: Improve Agency Performance:

Principles include:

- Ensure agency is financially strong
- Develop reputation for being an effective leader, partner, and advocate for affordable housing
- Utilize housing foundation to address other redevelopment/revitalization goals

Accomplishments	Target	Progress	Status
Collaborated with IT and awarded \$100,000 from Mozilla	NA	Provide additional resources for our residents	Ongoing
Raised \$48,958 for EIF	\$25,000	Exceeded Target	Ongoing
Distributed 8,500 books as part of the Book Rich Environment	4,500	Exceeded Target	Ongoing
Hosted 6th Annual Education Summit with 401 residents attending	NA	Provide additional resources for our residents	Ongoing
Hosted 3rd Annual Par-Tee Golf Tournament	NA	Provide additional resources for our residents	Completed
Hosted Housing Summit Reception	NA	Provide additional resources for our residents	Completed
Successfully completed Summer Youth Employment Program with 70 participants	NA	Provide additional resources for our residents	Completed

PROPOSED ACTION:

None at this time.

FINANCIAL IMPACT:

None.

STRATEGIC GOAL:

Empower and equip families to improve their quality of life and achieve economic stability.

ATTACHMENTS:

Photos

Resident Council Training



ConnectHome Training



Health Fair



6th Annual Bill Sinkin Education Summit



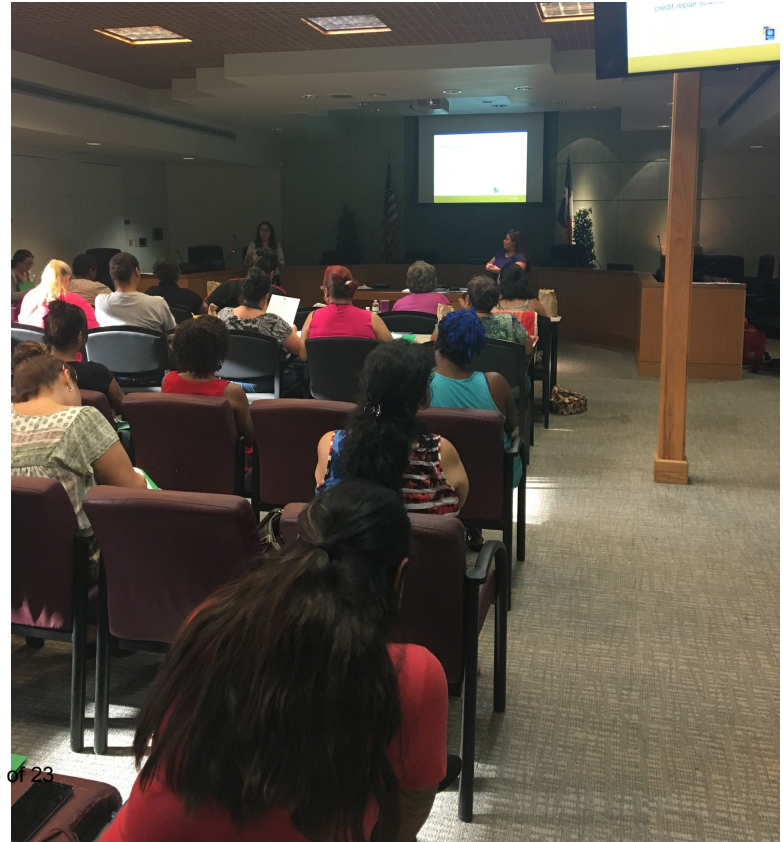
Food Distribution



Back to School



Financial Literacy



Walking School Bus



Elderly/Disabled Events



Health and Nutrition



MEMORANDUM

To: Resident Services Committee

From: David Nisivoccia, President and CEO

Presented by: Adrian Lopez, Director of Community Development Initiatives

RE: Update and discussion regarding Supplemental Nutrition Program (EDS)

SUMMARY:

The elderly and disabled program strives to provide all the needed resources and referrals to elderly and disabled Public Housing residents, so they can continue to live as independent as possible. Many resources are in place to help residents supplement the low monthly income they receive from their SSI or social security checks. Many food programs are in place to offset the cost of doctor visits, medications and utilities. One of these programs is the Supplemental Nutrition Program (SNP) provided through the City of San Antonio (City).

Services:

Currently, the SNP program is housed at four SAHA locations. These include Parkview Apartments, Fair Avenue Apartments, Kenwood Manor Apartments and Villa Tranchese Apartments. The program provides nutritionally balanced noon meals in a congregate setting. The congregate setting aids in the prevention of isolation among seniors, encourages residents to be more involved in their community and improves resident health with a nutritional meal. SAHA sites are considered volunteer sites; this gives SAHA the ability to provide the meals to residents who are under the age of sixty. Recently, the City began asking all sites to start to enforce the "congregate meals" requirement, meaning that all residents receiving meals were now required to eat the meals in such a setting. Residents are no longer able to take their meals to their apartments to eat. This requirement has resulted in less participation. Staff has invited the City of San Antonio to have them explain the requirement and the rollout plan for the enforcement of the requirement. Further, staff has requested that the City work with SAHA to host information sessions with the affected communities to educate residents regarding the requirement and to try to solicit strategies to increase participation again.

Residents play an integral role in maintaining the SNP programs continuation. With case managers covering several properties, resident volunteers who are trained try to maintain the program in the case managers absence. When a volunteer is no longer available, this can affect the program and reduce the amount of meals served if no one is available to receive them. Case managers work diligently to ensure coverage is available and to prevent laps in services. To better assist with coverage, relationships with outside agencies should be explored and established. This will provide case managers additional options for coverage, whenever staff and onsite volunteers are not available.

PROPOSED ACTION:

None at this time.

FINANCIAL IMPACT:

The costs of the meals program is covered by a grant from the federal government that is awarded to the City of San Antonio's Human Services Department.

STRATEGIC GOAL:


Empower and equip families to improve their quality of life and achieve economic stability.

ATTACHMENTS:

None

MEMORANDUM

To: Resident Services Committee

From: David Nisivoccia, President and CEO 

Presented by: Adrian Lopez, Director of Community Development Initiatives

RE: Update and discussion regarding recognition of outside partners

SUMMARY:

The Community Development Initiatives Department's work is largely focused on fulfilling SAHA's strategic goal No. 1, "to empower and equip families to improve their quality of life and achieve economic stability." To accomplish this, staff works with many community partners to help us achieve our residents' goals. At this time, we want to recognize partners who work with us to provide adult education and workforce services.

Workforce Solutions Alamo, VIA, Toyotetsu Texas, Veracity

Toyotetsu Texas partnered with SAHA, Workforce Solutions Alamo, Veracity and VIA to provide employment opportunities in the manufacturing industry. The project involves recruiting and hiring residents from selected SAHA communities on the West and East side of San Antonio. VIA provides transportation assistance to cohorts of residents through their vanpool program. Workforce Solutions Alamo and SAHA provide braided supportive services through Family Self-Sufficiency, MTW, Jobs Plus, WIOA, SNAP and TANF programs.

Bexar County Probation

The Bexar County Community Supervision and Corrections Department (Adult Probation) has partnered with SAHA to implement the MTW Restorative Housing Pilot Project. Bexar County has provided, evaluated and assessed their clients to determine whether they are in need of housing. Based on the evaluation, Bexar County provides referrals to SAHA for residents to move to the top of the waiting list to secure a Public Housing unit. Once housed, residents are required to enroll into the Family Self Sufficiency or Jobs Plus Program. Bexar County and SAHA dual case manage residents in order to ensure positive outcomes, including reduction in recidivism and achievement of self-sufficiency.

Workforce Solutions Alamo/C2 Global

Workforce Solutions Alamo through their contractor, C2 Global, have partnered with SAHA to implement the MTW Time Limited Working Preference, which has been rebranded as the Thrive in Five Program. Workforce Solutions Alamo staff evaluate and assess workforce clients who may need housing and provide referrals to SAHA for residents to move to the top of the waiting list to secure a Public Housing unit. Once housed, residents are required to enroll into the Family Self Sufficiency or Jobs Plus Program. Workforce Solutions Alamo and SAHA dual case manage residents to achieve self-sufficiency. All participants will be limited to five years of assisted housing.

Gonzaba Medical Group

Gonzaba Medical Group has been a great partner with SAHA by providing on-site services to elderly disabled clients. Gonzaba provides classes focussing on health and wellness at SAHA communities. In addition, Gonzaba has provided their facilities free of charge for SAHA staff training and meeting events. Gonzaba has offered and provided services when SAHA communities have experienced tragedies such as fires in some of the communities.

PROPOSED ACTION:

None at this time.

FINANCIAL IMPACT:

None.

STRATEGIC GOAL:


Empower and equip families to improve their quality of life and achieve economic stability.

ATTACHMENTS:

None

MEMORANDUM

To: Resident Services Committee

From: David Nisivoccia, President and 

Presented by: Adrian Lopez, Director of Community Development Initiatives

RE: Community Development Initiatives Upcoming Event - 21st Annual Golden Gala

SUMMARY:

The San Antonio Housing Authority (SAHA) and the Education Investment Foundation (EIF) will host the 21st Annual Golden Gala on December 19, 2018, from 3:00 p.m. to 7:00 p.m. The Gala anticipates the event to bring over 800 residents to the Convention Center and provide a jam packed agenda, with food, music, photos with Santa, and various entertainment activities. This year will mark the 6th year of utilizing the event to promote healthy living via “H2A Living” (Healthy Habits, Active Living). This focus influences the following activities:

- Recognition of Veterans
- Recognition of award recipients of the 6th Annual H2A Living Awards, which include:
 - Resident Council Leadership Award
 - GEM (Go the Extra Mile) Award
 - Healthy Hero Award
 - Good Neighbor Award (Sister Jo Mitchell Award)
 - Fuerza Award
 - H2A Living Award (awarded to most active elderly community)

Efforts are underway to fundraise and secure all of the participants for this year’s activities, including the theme of “Rockin Christmas.” Staff has selected David Mares, a Tejano music artist, as the headlining entertainment. This year, the gala will include the following new events: dance contest and best 50’s era dressed male and female.

PROPOSED ACTION:

None at this time.

FINANCIAL IMPACT:

The budget for this year is \$52,000, which will cover costs for the venue, food, entertainment, transportation and other miscellaneous costs. These costs are covered through fundraising and other activities.

STRATEGIC GOAL:

Empower and equip families to improve their quality of life and achieve economic stability.

ATTACHMENT:

Golden Gala Flier



21ST ANNUAL Golden Gala & SENIOR EXPO

DECEMBER 19, 2018 • 3-7 P.M.
HENRY B. GONZALEZ CONVENTION CENTER

• *FOR ALL SAHA ELDERLY & DISABLED RESIDENTS* •

H2A Living Awards • Door Prizes • Small Gifts
Festive Dinner • Special Recognition of Veterans



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EVENT SPONSORSHIPS

Event Sponsor (\$10,000)

- Recognition by CEO
- 3 bus presentations - One agency representative invited to lead a presentation and distribute printed materials on the bus transporting approximately 50 individuals to the event.
- Logo promotion on multimedia, print materials and press
- Full page ad in event program
- Company info/product in a free swag bag
- Exhibit table
- Marketing materials in transportation vehicle

Gold Sponsor (\$7,000)

- Company logo represented on tables
- Bus presentation with one representative and marketing materials
- Logo promotion on multimedia, print materials and press
- Half page ad in event program
- Company info/product in a free swag bag
- Exhibit table

Silver Sponsor (\$5,000)

- Bus presentation with one representative and marketing materials
- Multimedia exposure with logo on all printed materials
- Quarter page ad in event program
- Company info/product in a free swag bag
- Exhibit table

Bronze Sponsor (\$3,000)

- Company logo represented on beverage table
- Multimedia exposure with logo on all printed materials
- Quarter page ad in event program
- Exhibit table

H2A Awards Sponsor (\$2,500)

- Company logo represented during H2A Awards Ceremony
- Multimedia exposure with logo on all printed materials
- Quarter page ad in event program

Purchase an Expo Table Sponsor (\$1,000)

- Multimedia exposure with logo on all printed materials

