



818 S. FLORES ST. SAN ANTONIO, TEXAS 78204 www.saha.org

Procurement Department

ADDENDUM # 2

To: File 2003-990-46-5009

RFP for: Security Services Agency Wide

The following questions are asked:

Question 1: In Answer # 2 – At the end of the answer on the PDF it says “approximate hours for each category vary” I understand vehicle patrol hours will vary as long as each location gets the required hits per day/night, but what other categories will be varied? Are they talking about Fire watches? Last minute emergency coverages? Does each location change have control of changing the patrol/security schedules, or are they set for the whole term of the contract? How often do last minute scheduling requests/emergencies happen with this contract?

Answer 1: The schedules for all categories are subject to change (See Exhibit A - Scope of Work 3.12 - Hours and Workdays). SAHA operates under a HUD mandated site-based management protocol; therefore, each location has the authority and control to change patrol and security schedules. Schedules are not set for the whole term of the contract. As with most emergencies, SAHA cannot predict when, or how often scheduling requests occur.

Question 2: In Answer # 4 – Is it my understanding that SAHA wants multiple Security Contractors to be on this contract to mitigate the issue of Security Company not having an officer to go in at the last minute for fire watches or other emergencies? And is Blue Armor covering all of the patrol services, and SAHA does not need any other company to cover them?

Answer 2: SAHA reserves the right to select one or more companies to meet its security service needs. This will allow SAHA to assign its contractors and deploy resources to meet its existing or future requirements, for any of the categories described in the solicitation. Under the current contract only one company was selected for award and is providing the services outlined in this solicitation.

Question 3: In Answer # 5 – Would officers POV’s suffice for vehicle patrols as long as there is a company magnet on the doors making it clear they are security?

Answer 3: The use of POVs by the security guards is not consistent with the caliber of service desired by SAHA. Company vehicles must provide a professional demeanor, and be readily visible from a distance for a “detect and deter” atmosphere.

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Date: March 31, 2020