

# MITW PLAN 2022-2023

## PUBLIC COMMENT OVERVIEW

### OUTREACH ACTIVITIES

- 1 Public Hearing
- 3 Virtual Resident Briefings
- Surveys - website, direct email 2x
- Promotional materials - property flyers, resident newsletters, blog post, and social media

### OUTREACH RESULTS

- 3 residents provided feedback at Public Hearing
- 59 people signed up and 10 confirmed residents attended briefings
- 520 people responded to the online survey
  - 496 resident responses
  - 24 landlords responses

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## PUBLIC COMMENT OVERVIEW

### SURVEY DETAILS

#### Response Rates

- 4.3% for residents
- 1.7% for landlords

*Table 3. Response rates by delivery method*

Target Population	Sent	Responses	Response (%)
HCV and PH residents with email	11,522	496	4.3%
Landlords with email	1,451	24	1.7%
<b>TOTAL</b>	<b>12,973</b>	<b>520</b>	<b>4.0%</b>

# FEEDBACK

- 68.4% indicated **support** for the policy changes
- 12.2% indicated **opposition** for the policy changes
- 19.4% indicated **“Not Sure”** for the policy changes

Table 6. Summary results for all question responses

Response Category	Responses	Response (%)
1 - Strongly Oppose	342	5.8%
2 - Oppose	372	6.4%
3 - Support	2,500	42.7%
4 - Strongly Support	1,502	25.7%
Not Sure	1,132	19.4%
<b>TOTAL</b>	<b>5,848</b>	<b>100%</b>

# FEEDBACK

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## HCV REMOVAL OF SELF-CERTIFICATION

- Nearly 66% of survey responses were supportive
- 71% of landlord responses strongly opposed this change.

# TIMELINE & OUTREACH ACTIVITY

## OUTREACH ACTIVITIES

**Surveys:** 11,911 to PH residents and HCV participants with emails on file

**Property Flyers:** distributed at PH properties

**Virtual Resident Briefing Mtgs:** 3 meetings; 59 signed up and 10 attended

**Other efforts:** Resident and Partner Newsletter Promotions, Blog Post, Social Media Promotion, Video Recording of Proposed Changes, FAQs on website, Text messaging, Landlord portal post, Landlord email blast

## PUBLIC COMMENT PERIOD BEGINS

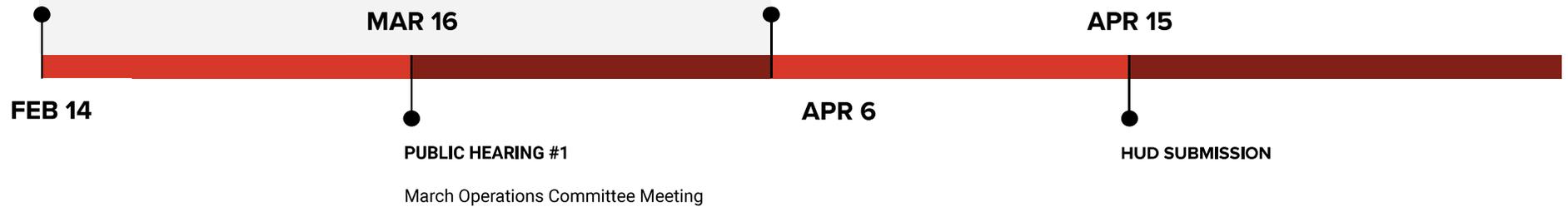
**Public Notice** of Public Hearing and Public Comment Period

**Materials posted** to website

**Outreach Activities** begin

## FINAL BOARD APPROVAL + PUBLIC HEARING

Final opportunity for public comment prior to board approval



# QUESTIONS + FEEDBACK

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